

# LIFETIME WARRANTY

This Lifetime Warranty is extended to the first user to be free from product defects in workmanship and material under normal use and conditions from the date of original purchase. **Product registration card must be mailed to Hydro Dimensions 27957 Diaz Road Temecula, CA 92590 to activate this warranty.** Warranty relates to all fitting and components included with the tub from the manufacturer.

This warranty is non-transferable and applies only to the original owner. This warranty shall not apply to any type of fading, cracking, delamination, sun fading, scouring or blistering due to excessive wear, or failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion or improper maintenance. There will be a charge for replacement parts or replacement of the entire electrical unit if the defective unit is returned for any of the reasons listed above

Should service be required within the first year from date of purchase, manufacturer will warranty parts and labor related to replacing or repairing the part or product without charge subject to verification of the defect or malfunction of the product or part(s). Hydro Dimensions requires any defective parts be sent to Hydro Dimensions mailing address. Notification MUST BE sent via certified mail to **Hydro Dimensions 27957 Diaz Road Temecula, CA 92590.**

Should service be required **after** the first year from date of purchase, manufacturer warrants the product and part(s) for the life of the unit under normal use and conditions. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alteration or modification or improper maintenance. The replacement part(s) will be issued to the end user and it will be the responsibility of the end user to determine the means of installation. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the part(s).

## Hydro Dimensions Lifetime Warranty includes:

- Bathtub shell, frame and finish
- Door seal
- Supporting equipment
- Motors & electronic controls
- Faucet, waste & overflow

The Manufacturer will not be responsible for any water damage to structures or property for any reason including but not limited to manufacturer defects or improper installation. Manufacturer will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the walk-in bathtub or any part or parts of the product.

Manufacturer reserves the sole authority to make any type of warranties or representations concerning its products and will not be responsible for any warranties or representations made by any outside source, including dealers, retailers, distributors or contractors.

Manufacturer does not warrant the installation of any of our products including Walk-in Baths, shower pans or shower stalls. Items include all plumbing or electrical related connections. Improper or negligent installation of the product or other components, alteration made of, or alterations or modifications to the Product, may cause the Product to malfunction. Such issues are not covered by the warranty.

TO THE EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. **Hydro Dimensions** AND SELLER HEREBY DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights which vary from state/province to state/province.

This is the only warranty expressed or implied by **Hydro Dimensions**.

## CUSTOMER SERVICE

Contact Customer Service at (888) 506-0527  
Monday – Friday 8:00 – 5:00 PST  
support@hydrodimensions.com