

This 10 year warranty is extended to the first user to be free from defects in workmanship and material under normal use and conditions for a period of 10 years from the date of the original purchase. This warranty relates to the bathtub shell, frame and finish. The finish's warranty does not apply to fading, cracking, delaminating or blistering due to excessive wear, sun fading or scouring due to cleaning. Different warranty periods apply. The tub and all its components including motors, electronic controls, waste and overflow, fittings and all plated finishes are covered by a limited one year warranty, subject to verification of the defect or malfunction. All labor and repair-related services are covered within the first **90** days of purchase. This warranty is non-transferable and applies only to the original owner as stated on the original purchase order. Notification **must be** sent via certified mail to **5701 NW 35 Avenue. Miami, FL 33142**. The manufacturer will not be responsible for any water damage to any structures or any property for any reason (including but not limited to manufacturer defects or improper installation). Manufacturer will assume no responsibility for the loss of the system, inconvenience due to loss, damage to real or personal property or any other consequential damage. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the purchased part or any part or parts of the system. This warranty shall not apply to any type of failure resulting from negligence, abuse, misuse, misapplication, improper installation, alteration or modification, chemical corrosion or improper maintenance. Every walk-in tub must be installed by a licensed plumber, electrician and/or contractor; Failure to do so will hereby void the warranty. There will be a charge for replacement parts or the replacement of the entire electrical unit if the defective unit is returned for any of the reasons listed above.

**NOTE: within the limited one year warranty, there will be a prorated charge for any electrical and plate replacements parts, including shipping and handling charges.**

Manufacturer reserves the sole authority to make any type of warranty changes at any time. The manufacturer will not be responsible for any warranty information that is being misrepresented by outside sources including dealers, retailers, distributors or contractors. Manufacturer does not warranty the installation, plumbing or electrical related connections, of any of our products including Walk-In Baths, shower pans or shower stalls. Improper or negligent installation of the product or other components, alteration made of, or alterations or medications to the system, may cause the product or the system to malfunction. Such problems are not covered by warranty. Manufacturer warranties the door seal for the life of the unit under normal use and conditions. This warranty shall not apply to any failure resulting from negligence, abuse, misuse, misapplication, alternation, or medication or improper maintenance.

The replacement door seal will be issued to the end user and it will be the responsibility of the end user to determine the means of installation. Manufacturer will not be liable for any incidental expenses or material charges in connection with removal or replacement of the door seal.

**NOTE: TO THE EXTEND PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THOSE OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. SPA WORLD CORP AND SELLER HEREBY DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.**

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights, which vary from state/province to state province. All lawsuits must be filed in Dade County, Florida. Tub units are for residential use only. Requests for returns and / or changes must be made within 30 days of

receipt of product. The product must be in its original packaging and received in saleable condition. All returns receive a 20% restocking fee plus all freight costs of the original shipment and return shipment to Meditub. All requests for returns must be approved by Meditub and have an assigned Return Merchandise Authorization number (RMA#).